### TOASTMASTERS INTERNATIONAL

## **Check it Out/ The Interaction Model**

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## **The Echo Pandemic**

Since March 2020, the world has been coping with a pandemic. Now, we are starting to deal with the echo pandemic, which is the impact the pandemic has had on our mental health.

Now, more then ever we need to qualify our perceptions, take a pulse on how people are feeling and check out what their expectations are.



### **The Interaction Model**

At the heart of the interaction model is a keen understanding and awareness that we all approach life differently.

We therefore need to consistently check for mutual understanding.

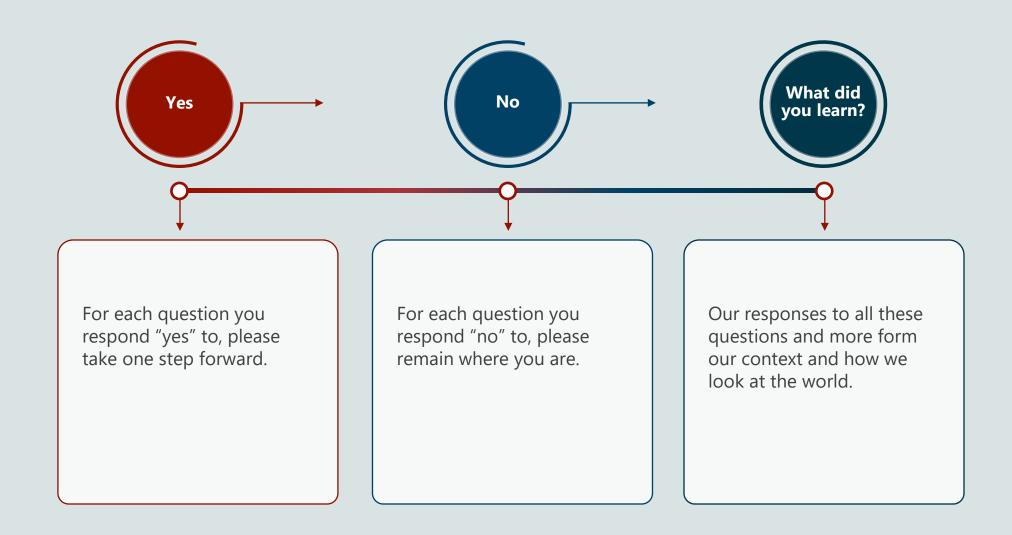


# **Activity: The Interaction Model**





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### **The Interaction Model Process**

Ask: "Can I check something out with you?"
 State: "I notice \_\_\_\_\_\_."
 State: "I interpret that to mean \_\_\_\_\_."
 State: "And that makes me feel \_\_\_\_\_.
 Ask: "Is my interpretation correct?"
 State: "What I need is \_\_\_\_."



## The Interaction Model Demonstrated & Practiced





# **Questions?**